



# DHC

DuPage Health Coalition

## Fostering our neighbors' good health ...everyday in every way

### ACCESS DUPAGE

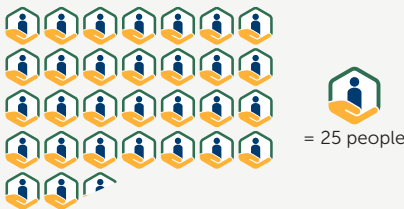
High-quality comprehensive healthcare including primary and specialty care, medication, hospital care and lab services for our uninsured neighbors.



- ▶ 4,826 members received almost 15,000 cost-effective primary care visits.
- ▶ 1,628 specialty referrals to virtually every kind of specialist operating in DuPage, from Audiologists to Vascular Surgeons.



Helping families purchase health insurance with generous coverage and low out-of-pocket costs, improving health and reducing debt; Teaching families how to use insurance effectively to manage their health.



**Our 760 members saved an average of \$1,472 on insurance premiums last year and had far lower health care costs, thanks to the health insurance purchased through SA.**

**"Since my husband is older than me and has been on Medicare for several years, I had to provide my own private insurance. That is very expensive. Silver Access definitely helped us out."**



Working with families and health partners to achieve medical debt forgiveness at both the individual and system level, saving thousands of patients millions of dollars. DHC's medical debt projects offer navigation resources that make existing systems function more effectively.

**In its inaugural year, assisted 846 patients with 1,855 medical claims totaling \$3.7M in debt forgiveness.**



- ▶ 171 attendees attended 7 financial workshops receiving education, financial assistance, and resources.
- ▶ DHC is partnering with RIP MD building local partnerships to purchase outstanding medical debt and enhance existing financial assistance policies and practices.



**The typical DuPage Health Coalition patient lives on an income of about \$30,000 a year.**



I am a breast cancer survivor; I honestly do not know what I would do without my Access DuPage card.





## AGENTS OF POSITIVE CHANGE

**Client Benefitting** – Connecting families to health insurance and a host of other resources, enrolling 1,998 of our families in Medicaid.

**Health Education** – Encouraging patients to set and achieve health goals through interactive workgroups in chronic disease management, health literacy and mental health first aid, all delivered in Spanish.

**"I really liked this program. It changed my life; I learned that having diabetes is not the end. I can live life healthily."**

*- Take Charge of Your Diabetes participant*



## NEW INITIATIVES

**Everyday Hero** – Joining Faith and Community partners to dramatically expand access to AED's, bystander CPR and opioid overdose reversal.



**Access Fit DuPage** – Patterned after Access DuPage, engaging community fitness establishments (gyms, yoga studios, etc.) to donate or steeply discount services for lower income families seeking to improve their health.

**Free Resources** – DHC's lobby now hosts a free pantry full of toiletries, hygiene items, diapers, and over-the-counter medical supplies, as well as a free library stocked with books for different ages and languages, available to our clients and the community.



Through decades of firm dedication, the DuPage Health Coalition has shown us the imperative of defeating health disparities. Confronting the paradox of poverty but blessed with top-class medicine, there is no room for indifference in DuPage County. Together, we bridge the gap and pave the way for equitable healthcare.

*Jairo Mejia, MD,  
Chief Medical Officer  
Access Community Health Network,  
DHC Board Member*

## FINANCIALS



**\$38M+ in pro bono care**



**94% of revenue going directly to patient care**



**99 out of 100 Charity Navigator Rating**



**Candid Guidestar Platinum Rating**



**Great Non-Profit Top Rated**

**For additional information visit [accessdupage.org/financial-information](https://accessdupage.org/financial-information)**

# Thank you

Our success is your success; The results of collaborations with you and countless health, community, government, and faith partners. Driven by a shared belief that **EVERYONE** deserves generous access to health, together we make that vision a reality in DuPage County.