



# DUPAGE COUNTY

COMMUNITY SERVICES

## LOW INCOME HOUSEHOLD WATER ASSISTANCE PROGRAM (LIHWAP) - UPDATED PROGRAM NOTICE JULY 2022

### NEED HELP WITH YOUR WATER BILL?



INCOME-ELIGIBLE CUSTOMERS (BELOW 200% OF FEDERAL POVERTY LEVEL) MAY BE ELIGIBLE FOR ASSISTANCE WITH THEIR WATER OR WASTEWATER BILL.

INCOME-ELIGIBLE CUSTOMERS MAY RECEIVE A BENEFIT OF UP TO \$400.

ADDITIONAL BENEFITS\* MAY BE AVAILABLE FOR THOSE WITH:

- DISCONNECTION
- IMMINENT DISCONNECTION
- ARREARS/PAST-DUE BALANCE

**Please call Intake and Referral for screening with the following documents:**

- Household Social Security cards
- Proof of DuPage County residency
- Proof of gross household income over the past 30 days
- Current water and/or wastewater bill
- Photo ID

\*Maximum benefit is one water payment and/or one wastewater/sewer payment, not exceeding \$1,500 total for the period of 7/1/2022 through 8/31/2023.

#### INTAKE AND REFERRAL

Local: 630-407-6500

Toll-Free: 1-800-942-9412

TDD: 630-407-6502

[csprograms@dupageco.org](mailto:csprograms@dupageco.org)

Monday through Friday, 8:00AM to 4:30PM