

UNWAVERING PURPOSE / FY20

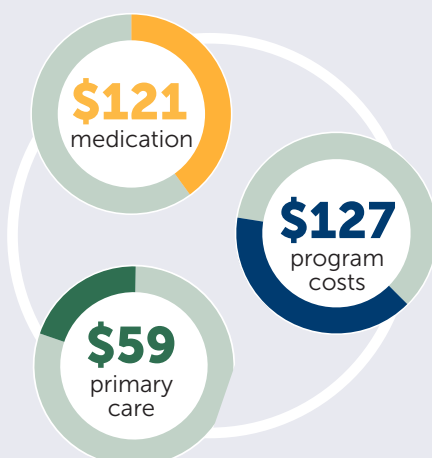
DHC, along with our partners and thousands of volunteers, opens doors to healthcare for low-income families, creating innovative programs that connect patients to high quality care. We believe **our entire community thrives when everyone is healthy enough to work and care for their families**, and our partners make that vision possible.

ACCESS DUPAGE

Affordable healthcare for the uninsured.

4,997 served in FY20

- Foundational to good health, members use primary care 3x per year – 2x the national average
- Thousands of volunteer specialty physicians participate from every major health system
- Representing the working poor – 93% of households have at least one working adult with an average income of \$28,764 for a family of four
- Clients visit the emergency room 36% less than their uninsured peers
- Pharmacy benefit provided 26,934 prescriptions and reduced cost per RX by a remarkable 46%



SILVER ACCESS DUPAGE

Premium assistance helping ACA marketplace participants secure high-quality health insurance with low out of pocket costs.

842 served in FY20



- In response to the economic downturn and the corresponding loss of insurance, resulting from COVID-19 we expanded the program
- Average annual premium is \$1,220; Members pay 26%, DHC paid 74% in 2019



Enrollment FY20

287% growth in 5 years



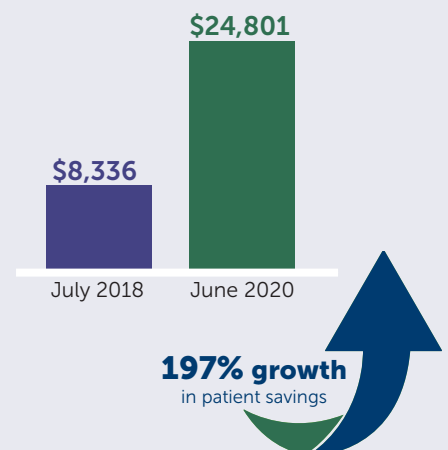
DUPAGE DISPENSARY OF HOPE

Free prescription medications for the uninsured.

\$285,269 worth of medications dispensed at no cost in FY20

- 302 different free medications available
- 2,637 prescriptions filled with a monthly average of 220

Beneficiary Savings



FINANCIALS FY20 Budget = \$2,934,934

Over \$38 million of medical services provided by every hospital and health system in DuPage. As our four-star charity navigator rating reflects, we are careful stewards of our resources with 95% of funding support going directly to patient care. For additional financial information visit accessdupage.org/financial-information.



UNWAVERING PURPOSE / NEW PROJECTS

COVID-19 highlights what we have always known. Affordable access to healthcare is essential for the individual and our community at large. These are particularly challenging times as our clients have been disproportionately affected by all aspects of the pandemic. To respond we increased outreach and enrollment and introduced new programs all designed to ensure efficient and effective health care access. **We are here to help.**



COMMUNITY MASK PROJECT

Helping neighbors stay safe



- ▶ The project began after asking our patients if they needed face masks. We were astounded by more than 2,500 requests in 24 hours.
- ▶ To date we have fulfilled over 18,100 requests and they continue to come in. Masks have been distributed to thousands of families and individuals, as well as 33 non-profits who received masks for their own clients, volunteers, and employees.
- ▶ A reminder that during this time of social distancing we are all in this together, support for the project has been countywide and heartwarming. To get involved visit accessdupage.org/mask-drive.

FLU VACCINE INITIATIVE

#GetTheShotNotTheFlu

- ▶ This year it's especially important to keep flu transmission low and reduce strain on healthcare systems.
- ▶ With funding provided by DuPage County, DHC is offering free flu vaccine vouchers to uninsured community residents. Thousands of vouchers were requested within weeks of program launch. In addition to providing individual vouchers, DHC has hosted more than a dozen flu vaccination clinics throughout the county.



OPIOID USE TREATMENT

Increasing x-wavier certified providers

- ▶ Medication Assisted Treatment (MAT) offers promising results in the fight against opioid addiction.
- ▶ Unfortunately, overdose deaths and non-fatal overdoses have spiked during COVID-19.
- ▶ DHC is working alongside community partners with funding from HOPE Opioid Task Force and DuPage County to train more than 100 ER doctors, primary care providers and select specialists to prescribe MAT.



DuPage Health Coalition has shown that with the right partnership of everyone doing their fair share, we can improve the health of those in our community who are often forgotten, not recognized or overlooked, at a lower cost and with better outcomes than the traditional healthcare system. This Coalition should be a model across the country to be used to make sure everyone in the community receives the healthcare they deserve and we expect.

– Kevin Most, Chief Medical Officer Northwestern Medicine Central DuPage Hospital, DHC Board Chair



POWERED BY PARTNERSHIPS

