

▶ Silver Access DuPage → Access DuPage → DuPage Dispensary of Hope

Our Purpose

DHC opens doors to healthcare for low-income families who lack access to care. Through the coordination of efficient and effective medical services we improve our members' health. We know that our community's diversity is its strength; we celebrate all backgrounds and perspectives and are committed to providing a safe, accepting environment for the families we serve.

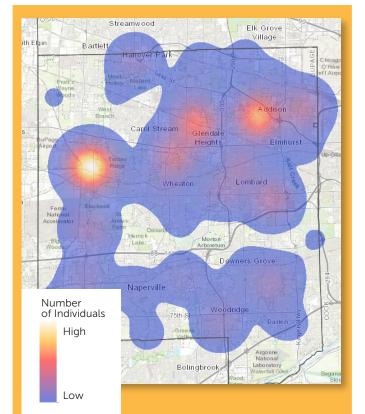
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We enjoy healthier, safer and more prosperous communities thanks to the work done through the DuPage Health Coalition.

— Karen J. Ayala, Executive Director, DuPage County Health Department

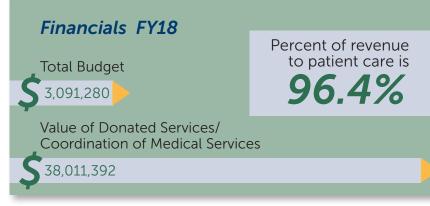
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Service Area





Powered by Partnerships



ACCESS DUPAGE

Healthcare for the uninsured.

- Every patient connected to a low cost primary care medical home
- ▶ Members see primary care doctor an average of

2 to 3 visits per year with a \$15 copay

 Comprehensive services provided at a direct cost of \$367 per member \$76 Primary Care

*Note – Program Costs include Primary and Specialty Care Coordination and Pharmacy, Navigation, and Enrollment Management. \$204 Medications

\$367 per member

> \$87 Program Costs

I worked for years without one sick day, until the day I had to go to the emergency room and discovered I had rheumatic heart disease. Without insurance, I was unable to pay for treatment, but learned that Access DuPage helped people like me. AD set me up with a primary care physician, specialists and helped me pay for medications. Today, I am proud to say that I live independently, and my two lovely daughters are successful. AD took stress and anxiety from my life, and everyone treated me with respect and dignity.

- Teresa, age 48, single mother of two



- 50,000 patients since began in 2002 with5,069 served in FY18
- Average income of clients is \$12,293 with 83% of households working
- ▶ AD clients use the emergency room **36% less** than their uninsured peers
- ▶ **2,151** specialty care referrals completed in FY2018



Premium assistance for low income ACA marketplace participants, helping members gain access to high quality plans with lower out of pocket costs.

I believe we have a responsibility to care for those beyond our own clinic walls and I am committed to making sure all women receive the best medical care.



The partnership between the DuPage Medical Group and the DuPage Health Coalition offers me an opportunity to serve the most vulnerable citizens in our community and I am grateful to participate in the OB/GYN missions."

- Amy Stoeffler, MD DuPage Medical Group OB/GYN



- ▶ 1 in 5 are living on annual income at or below the poverty line
- Served 583 in CY2018 and 1,180 since program's inception
- ▶ Total premium is \$1,082

Members pay 30%, DHC pays 70%



A free pharmacy for uninsured.





- Hundreds of medications available at no cost to patients
- Commonly dispensed medications include those for the treatment of diabetes, asthma, hypertension, high cholesterol and mental illness
- \$127,152 total cost savings in FY2018