Our Purpose

DHC opens doors to healthcare for low-income families who lack access to care. Through the coordination of efficient and effective medical services we improve our members’ health. We know that our community’s diversity is its strength; we celebrate all backgrounds and perspectives and are committed to providing a safe, accepting environment for the families we serve.

We enjoy healthier, safer and more prosperous communities thanks to the work done through the DuPage Health Coalition.

— Karen J. Ayala, Executive Director, DuPage County Health Department

Service Area

| Public Health and Human Service Partners | Every hospital in DuPage County | Thousands of Physicians | Donors |

Number of Individuals

| High | Low |

Financials FY18

| Total Budget | $3,091,280 |
| Value of Donated Services/Coordination of Medical Services | $38,011,392 |

Percent of revenue to patient care is 96.4%
Every patient connected to a low cost primary care medical home
Members see primary care doctor an average of 2 to 3 visits per year with a $15 copay
Comprehensive services provided at a direct cost of $367 per member

$367 Primary Care

$204 Medications

$87 Program Costs

50,000 patients since began in 2002 with 5,069 served in FY18
Average income of clients is $12,293 with 83% of households working
AD clients use the emergency room 36% less than their uninsured peers
2,151 specialty care referrals completed in FY2018

1 in 5 are living on annual income at or below the poverty line
Served 583 in CY2018 and 1,180 since program’s inception
Total premium is $1,082

Members pay 30%, DHC pays 70%

Hundreds of medications available at no cost to patients
Commonly dispensed medications include those for the treatment of diabetes, asthma, hypertension, high cholesterol and mental illness
$127,152 total cost savings in FY2018

I worked for years without one sick day, until the day I had to go to the emergency room and discovered I had rheumatic heart disease. Without insurance, I was unable to pay for treatment, but learned that Access DuPage helped people like me. AD set me up with a primary care physician, specialists and helped me pay for medications. Today, I am proud to say that I live independently, and my two lovely daughters are successful. AD took stress and anxiety from my life, and everyone treated me with respect and dignity.

- Teresa, age 48, single mother of two

I believe we have a responsibility to care for those beyond our own clinic walls and I am committed to making sure all women receive the best medical care. The partnership between the DuPage Medical Group and the DuPage Health Coalition offers me an opportunity to serve the most vulnerable citizens in our community and I am grateful to participate in the OB/GYN missions.”

- Amy Stoeffler, MD DuPage Medical Group OB/GYN

*Note – Program Costs include Primary and Specialty Care Coordination and Pharmacy, Navigation, and Enrollment Management.